

## Enrich'N'Seal™ Problem Solving Guide

**Problem:** If the product problem you are experiencing is not covered by the guide then it is most likely something that is job specific. Therefore please contact Aqua Mix directly for more detailed advice and information.

**Solutions:** The solutions described are not necessarily the only way to solve the specific problem. However they are based on giving you the most efficient and direct solution without resorting to more complex solutions that may require a professional. If the solutions outlined do not solve the problem it is most likely job specific. Therefore please contact Aqua Mix directly for more detailed advice and information.

**Note:** Please read the full product label before using any product and observe the Test Area instruction noted on all labels.

Problem	Reason	Solution
Visible residue on surface .	<ul style="list-style-type: none"> <li>• Too much sealer applied.</li> <li>• Excess sealer residue not completely wiped dry.</li> <li>• Enrich'N'Seal has been applied over another sealer.</li> </ul>	<ul style="list-style-type: none"> <li>• Use Aqua Mix NanoScrub and white nylon pad.</li> <li>• If another sealer has been applied before, or for heavy residue build-up, this will need to be stripped with Aqua Mix Sealer &amp; Coating Remover before applying Enrich'N'Seal.</li> </ul>
Sealer / surface turns white.	<ul style="list-style-type: none"> <li>• Surface was wet/damp before sealing.</li> <li>• Sealer exposed to water before full cure.</li> <li>• Excess sealer residue not completely wiped dry.</li> <li>• Enrich'N'Seal has been applied over another sealer.</li> </ul>	<ul style="list-style-type: none"> <li>• Clean surface with Aqua Mix NanoScrub and a white nylon pad. Allow to dry and reapply sealer.</li> <li>• If another sealer has been applied before, or for heavy residue build-up, this will need to be stripped with Aqua Mix Sealer &amp; Coating Remover before applying Enrich'N'Seal.</li> </ul>
Patchy look to sealed surface	<ul style="list-style-type: none"> <li>• Sealer applied unevenly or surface too damp before application.</li> <li>• Not enough sealer applied.</li> <li>• Enrich'N'Seal has been applied over another sealer.</li> </ul>	<ul style="list-style-type: none"> <li>• Clean surface with Aqua Mix NanoScrub and a white nylon pad. Allow to dry and reapply sealer.</li> <li>• If another sealer has been applied before, or for heavy residue build-up, this will need to be stripped with Aqua Mix Sealer &amp; Coating Remover before applying Enrich'N'Seal.</li> <li>• Reapply another application of sealer as required</li> </ul>
Surface water beading reduces after a few weeks.	<ul style="list-style-type: none"> <li>• This is normal as the small amount of excess sealer is worn off the surface leaving the active sealer below the surface of the stone or tile. There is no need to reseal.</li> </ul>	<ul style="list-style-type: none"> <li>• N/A</li> </ul>
Enhanced effect fades.	<ul style="list-style-type: none"> <li>• Not enough sealer applied.</li> <li>• The life of the enhancing effect varies depending on the natural characteristics of the stone/tile.</li> </ul>	<ul style="list-style-type: none"> <li>• Reapply another application of sealer as required.</li> </ul>
Sealer effect disappears after heavy duty cleaning.	<ul style="list-style-type: none"> <li>• Sealer may be damaged when cleaned with harsh cleaners such as acids, bleaches or by steam cleaning.</li> </ul>	<ul style="list-style-type: none"> <li>• Only maintain sealed surface with ph neutral cleaners such as Aqua Mix Concentrated Stone and Tile Cleaner.</li> </ul>