

## Grout Haze Clean-Up

### Problem Solving Guide

**Problem:** If the product problem you are experiencing is not covered by the guide then it is most likely something that is job specific. Therefore please contact Aqua Mix directly for more detailed advice and information.

**Solutions:** The solutions described are not necessarily the only way to solve the specific problem. However they are based on giving you the most efficient and direct solution without resorting to more complex solutions that may require a professional. If the solutions outlined do not solve the problem it is most likely job specific. Therefore please contact Aqua Mix directly for more detailed advice and information.

**Note:** Please read the full product label before using any product and observe the Test Area instruction noted on all labels.

Problem	Reason	Solution
Grout Haze not removed.	<ul style="list-style-type: none"> <li>• Mixed solution too weak.</li> <li>• Grout haze too thick.</li> <li>• Surface too heavily textured.</li> <li>• Product not used in <b>final</b> rinse.</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Add more product to mix.</b></li> <li>• <b>Remove excess grout with grout float before using product.</b></li> <li>• <b>Pre-seal highly porous or textured surfaces before grouting.</b></li> <li>• <b>Use product in final rinse.</b></li> </ul>
Surface dull after using product.	<ul style="list-style-type: none"> <li>• Grout haze not completely removed.</li> <li>• Product used too concentrated.</li> <li>• Most likely product residue. However Grout Haze Clean Up can dull some polished calcium based stones.</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Mix weaker solution and reapply.</b></li> <li>• <b>If grout has cured use Aqua Mix NanoScrub.</b></li> </ul>